



Smooth & secure migration

From Jira to Easy8 Private WorkOps Platform

Migrating from Jira doesn't have to be a risky cutover. Easy8 provides a **structured end-to-end migration** for Jira Software, Jira Service Management, and Confluence enabling phased validation, predictable go-live, and optional parallel system run. This ensures data accuracy, process continuity, and a smooth transition to a unified platform for project management, service management, knowledge management AI, and automation - without plugin complexity or unpredictable costs.



Why Easy8 Platform is a strong Jira alternative

Easy8 replaces dozens of Jira plugins with **one integrated platform**. You get native project management, resource planning, agile, Service Desk, asset management, reporting, automation, and AI assistants - all in one environment. No vendor lock-in, no unpredictable pricing, no fragmentation.

Mitigating the key risks of Jira migrations

Jira environments often contain hidden risks - plugin data stored outside Jira, ScriptRunner dependencies, Cloud vs. Server differences, inconsistent schemes and fields, or incomplete exports. Our migration team identifies these issues early and resolves them during preparation, ensuring a smooth transition without data loss or downtime.

How do we secure smooth & secured migration



Controlled migration process

Migration happens in defined phases with validation before production go-live.



Flexible transition

Supports phased migration and parallel integrated operation if needed.



Proven & repeatable framework

The migration approach is documented, scalable, and not dependent on a single expert.



Features & data mirroring

Jira based configuration of Easy8 modules & data structure supports technical as well as organizational and process change.



Lower operational risk

Test migrations with real data to ensure accuracy before final cutover.



Fast validation

Proof of concept (POC) migration can typically be demonstrated within days.



Clear scope and expectations

Defined steps, responsibilities, and deliverables throughout the process.



Change management guidance

Expertise, know-how and organizational support of transition to new tool and process.

6 milestones securing risks & ensuring quality



1. Assessment of scope & complexity

→ Clear migration roadmap



2. Mapping & structure alignment

→ Prepared and configured environment



3. Testing migration & validation

→ Verified system set-up



4. User Acceptance Testing (UAT)

→ Quality assurance and adjustments



5. Cutover & adoption plan

→ Process and organizational assurance



6. Production migration & hyper-care

→ Operational Easy8 Platform

How to validate & minimize risks

System & feature fit → discovery call & product demonstration

Migration reliability → proof of concept available in days

Operational suitability → integrated run of both systems



Jira → Easy8 Platform migration scope

Category	Fully migratable	Partially Migratable / Rebuild Required
1. Platform & security	Projects, users, roles & permissions, workflows, comments, attachments, change history, SLAs	Centralised settings of tasks/fields workflows (no schemes)
2. Project Management (Jira Software)	Issues (Epics/Stories/Tasks), sprints, story points, statuses, time tracking, worklogs, custom fields, roadmap structure	Detailed agile statistics (burndown/velocity rebuilt in ER reporting)
3. Service Desk (Jira Service Desk / Jira Service Management)	Incident/Problem/Change data, ticket fields, priorities, SLA configuration, queues, categories, routing, email channels, knowledge base (JSM + Confluence), customer portal users	JSM Assets (Insight) advanced visual CI mapping; some plugin-specific functions
4. Integrations & DevOps	REST API, webhooks, Confluence migration, GitLab/GitHub/Bitbucket links, AD/LDAP	Proprietary Atlassian plugin connectors
5. Reporting & data	All core entities with history, SLA statistics, project/service reports, exports for BI tools (Excel, Power BI, Tableau)	Plugin-based dashboards (Custom Charts, Advanced Roadmaps) – recreated in Easy8
6. Customization & automation	Custom fields, forms, workflows, permissions, approval steps	ScriptRunner scripts – rewritten in Easy8 Automation, 3rd-party plugin logic
7. Confluence & Knowledge Base	Macros, workspaces, pages and articles, categories, associated links, images, attachments, history	Users management through Easy8, specialized macros, lay-outs, specific structures

We support migrations from Jira Cloud, Jira Server, and Jira Data Center, including mixed or hybrid environments.

From Jira to Easy8 in 2 weeks

“Easy8 colleagues were professional and fast to resolve all our data migration from JIRA issues. They helped us during late evening hours in order to minimize migration impact for our customers. I am glad for professional cooperation.”

Our proven 3-Step migration process

Migrating from Jira doesn't have to be uncertain. Easy8 follows a structured, repeatable framework that reduces risk, ensures accuracy, and keeps your migration predictable - even for large or customized instances.

1.

Prepare your structure

We first migrate all key "building blocks" your projects rely on - statuses, task types, roles, priorities, and other enumerations.

RESULT: Your new environment mirrors the logic of your Jira setup.

2.

Import your data

Finally, we migrate your real data - projects, issues, users, comments, time entries, attachments, and more. This phase is typically done after a test* import to validate everything.

RESULT: A fully functional system where your teams can continue working without disruption.

*) We always perform a full test migration before going live - validating data structure, workflows, SLA behaviour and user permissions.

3.

Configure your workflows

Next, we align workflows, permissions, filters, dashboards, and other settings to match how your teams actually work.

RESULT: Your processes and routines remain unaffected after the switch.

Ready to migrate from Jira?

**WE'LL GUIDE YOU EVERY
STEP OF THE WAY**

**Book a short demo focused
on your Jira use cases.**

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